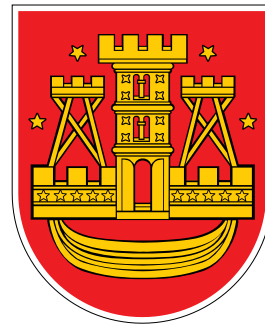


KLAIPEDA CITY

STRATEGIC DEVELOPMENT PLAN FOR YEARS 2013-2020



KLAIPEDA CITY STRATEGIC DEVELOPMENT PLAN
FOR YEARS 2013-2020

KLAIPEDA CITY MUNICIPALITY

The Klaipeda City strategic development plan is created in full compliance with strategic planning order's description approved by Klaipeda City council ("Klaipeda City municipality strategic planning order's description", T2-268, 22nd September, 2011) and other legal acts and documents.

Action program: Human resource development action program.

Action program priorities: Improvement of the administrative skills and the effectiveness of public administration.

Action program priority measure: Improvement of regional development, regional development plans and municipality (short-term or long-term) strategic development plans.

Application code: VP1-4.2-VRM-02-R-31-005

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Photo by: Rūta Dokšienė

In 2012 Klaipeda has celebrated its 760th birthday and a vision has matured enough, a vision for the next seven years that up to the year 2020 will help to turn the only sea-port city of Lithuania, which was once considered to be a not very attractive, swampy place, into a sustainable and prosperous maritime city, Lithuania's fastest developing cultural and economic center, a home to a healthy, smart and responsible community.

The new vision of the city's future covers almost every urban development area. It covers the increase in the citizenship and community sense amongst the people, providing quality health care and providing conditions for the healthy lifestyle of the citizen and the city it-self. We will seek and make the healthy, smart and safe community our main priority, a challenge I dare to name to be one of the most important amongst all others. The means to achieve this aim are already known, they include building a new swimming pool with a wellness center, implementing the Youth center and Football school reconstruction projects and many others.

The sustainable development of the city is undoubtedly remains a top priority, increasing the attractiveness of the city, its rational infrastructure development is also very important. During the period of 2013-2020 there is a plan to build new roads and reconstruct the existing ones, take proper care of parks, squares and areas near water, to revive the center of the city and the residential areas, to reconstruct objects of heritage and adapt them for public use.

We have set plans to increase the competitiveness of our city: create better conditions for businesses, increase the city's maritime identity, promote creative industries and develop tourism services. In order to achieve such goals we have ambitious projects prepared. Those include, but are not limited to: sea entertainment and services development, the adaptation of the former tobacco factory to the needs of the creative forces of the city, taking proper care of the Klaipeda castle site, Klaipeda's state musical theatre and Giruliai leisure and entertainment center construction and many others.

I have reviewed only a couple of parts of the upcoming 7-year strategic plan. I have no doubt that by reading this truly important publication, you will surely see a comprehensive picture displaying the numerous ways our beloved city can be developed. I believe that inside you will find more than just beautiful dreams, I believe, you will see space for your good work and initiatives with clear guidelines on how you may turn them to reality. Because we, the people, will altogether create Klaipeda, a beautiful, cosy city where it is comfortable to live, work and spend leisure time. The Strategic plan shows only the directions and the course of action, but it's up to us to turn our wishes to reality, the implementation of our cause is a coherent and meaningful improvisation on the theme of a better Klaipeda and a better life for the city's residents, it's resembles a beloved "better life blues" of our people.

Let us all pursue bold ambitions, be decisive and strong in their implementation and just try to be happy.

A blue ink signature of Vytautas Grubliauskas, the Municipality Mayor of Klaipeda city. The signature is stylized and written in a cursive script.

Municipality Mayor of Klaipeda city
Vytautas Grubliauskas



KLAIPEDA CITY MUNICIPALITY COUNCIL

DECISION
REGARDING THE KLAIPEDA CITY MUNICIPALITY 2013-2020 STRATEGIC
DEVELOPMENT PLAN APPROVAL

Nr. T2-79, April 26th, 2013.
Klaipeda

Following the p. 2, paragraph 2 of article 16 of the Local governance law of the Republic of Lithuania (Official Gazette (Valstybes Zinios), 1994, no. 55-1049, 2008, No. 113-4290, 2011, No. 52-2504), The Klaipeda city municipality council d e c i d e s:

1. To approve the Klaipeda city municipality 2013-2020 strategic development plan (attached).
2. To inform the local press of this decision and to publish the full text of the decision on the Klaipeda city municipality's website.

Municipality Mayor

Vytautas Grubliauskas



ABBREVIATIONS USED IN THE TEXT:

ASPĮ – Healthcare institution
KEPA – Klaipeda economic development agency
KKKC – Klaipeda Culture Communication Centre
KMSA – Klaipeda's city municipality administration
KMTP – Klaipeda science and Technology Park
KRATC – Klaipeda region waste management centre
KTKIC – Klaipeda tourism and Culture Information Centre
KU – Klaipeda's University
KVJUD – Klaipeda state sea-port directorate
LEZ – Free economic zone
NVO – Non-governmental organization
SPC – Klaipeda social services centre
VDA – Vilnius academy of arts
VPK – The chief police commissariat
VSB – Klaipeda public health office
VTAT – Child rights protection agency

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KLAIPEDA CITY VISION

KLAIPEDA IN 2030 – IS A SUSTAINABLE AND PROSPEROUS MARITIME CITY AND THE FASTEST DEVELOPING CULTURAL AND ECONOMIC CENTER IN LITHUANIA, WITH A HEALTHY, INTELLIGENT AND RESPONSIBLE COMMUNITY.



Vision aspect – PROGRESS (changes that lead to progress)
<p>At this point of time Klaipeda – is an important educational, scientific, cultural and economic center of the region. The plan is to keep this status and strengthen the city's influence outside of its region. It is expected that in the year 2030, Klaipeda will become the fastest developing city of Lithuania. During the development of the city, the proposed priorities are: the implementation of modern technology, care for the environment, progressive and socially responsible business.</p> <p>Klaipeda is the most attractive city in Lithuania that constantly changes in a positive direction.</p>
Vision aspect – HEALTH
<p>People of Klaipeda are the people that choose a healthy lifestyle. The physical and social urban environment of the city is designed for children, the elderly and people with special needs.</p> <p>People of Klaipeda are responsible, creative and proactive.</p>
Vision aspect – SUSTAINABILITY
<p>Klaipeda is a green and environmentally-friendly city. The city is being developed by rationally investing in the green infrastructure in order to preserve nature and man-made valuables. The priority is given to adjusting the territories near water to the needs of the community, thorough pollution prevention, renewable energy source installation and usage, energy saving in the public sector and households.</p> <p>Klaipeda is a comfortable city, rich in attractive public spaces and recreational areas.</p>

Klaipeda – a maritime city:

- The development of the city relies strongly on the economic factors. Klaipeda's economic is being driven by the port and/or sea-related businesses. At the current point of time, the port and the city are commonly being thought of as two separate worlds, each with its own interests, which are usually hard to reconcile. We are expecting to reach harmonious coexistence by the year 2030, where the port activities and the businesses taking part in them will prosper with the residents of the city experiencing the positive business results and the improving conditions of living.
- Maritime identity is an important and distinctive feature of the city. The maritime image of the city will be kept by giving access to the areas near water for the residents and the guests of the city, promoting water tourism and sports, by the restoration of the maritime cultural heritage with small architectural accents, cultural events and other possible means.

Klaipeda – a sustainable development city:

- Klaipeda will become a green, environmentally-friendly city. Promotion and enhancement of green areas in the city center and conversion of long-forgotten shabby spaces in the residential areas to attractive public areas will revive the city and make people feel more comfortable. Advanced technologies will be widely promoted and implemented in the city, which will help to reduce the environmental pollution and to use the city's resources wisely and effectively. Renewable energy sources and energy saving measures will be sought to be used in the public sector, transport and households. The community of the city will actively contribute to the development of the green city – they will sort their waste for better recycling, collectively look after the environment and ensure public order.
- Klaipeda will be the city where a sustainable transportation system will be actively developed and promoted – residents and city guests will choose public transportation and bicycles rather than individual cars. Ecologic and environment-friendly vehicles will be presented to the wide public.
- Klaipeda will be a healthy city. Conditions for a healthy lifestyle will be created, physical infrastructure and public services will be tailored to the needs of the people with special needs, people's responsibility for their own and the community health will be strengthened.

Klaipeda – an ambitious city:

- Klaipeda will become the fastest developing and the most attractive city in Lithuania: it will attract new residents, businesses, academic institutions and tourists.
- The influence of Klaipeda as a cultural, economic, education and science centre will be felt beyond the city's region.
- Purposefully developed city marketing measures will highlight the city's competitiveness in comparison with other areas of the country.
- Klaipeda will become the city with the best governing – rational decisions of the city's government will allow effective use of the public finances and property, meet the community's needs in public services, attract businesses and non-governmental organizations to the business-area of public services.

Every person counts in Klaipeda:

- Klaipeda will be a city of intelligent people, a city where educational and cultural institutions will foster creative personalities.
- Klaipeda's residents will be proactive – they will participate in making decisions important for the city, will accept a part of responsibility for the safety of the community and the environment they live in.
- Social services will be developed in an optimal way, by responding to the needs of the community. If needed, help will reach each and every resident of the city.

A person wearing a blue jacket, black pants, and a black beanie is walking on a sandy beach from left to right. They are using two blue trekking poles. The background shows the ocean with several waves breaking. The sky is overcast and grey.

KLAIPEDA CITY STRATEGIC DEVELOPMENT PLAN FOR YEARS 2013-2020

I PRIORITY. HEALTHY, BRIGHT AND SAFE COMMUNITY

1.1. OBJECTIVE. PROMOTING SOCIALITY AND CITIZENSHIP AMONGST THE CITY'S COMMUNITY

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.1.1. TASK. PROMOTING THE CREATION AND DEVELOPMENT OF COMMUNITIES AND COMMUNITY ORGANIZATIONS				
1.1.1.1.	Promote project activities of community and public organizations by providing consultations or financial help	Number of supported initiatives	2013–2020	Klaipeda's Municipality (hereinafter "KM"), Non-governmental organizations (hereinafter "NGO"), communities, social partners
1.1.1.2.	Promote non-governmental organizations participation in providing public services	Number of NGO provided public services	2013–2020	KM, NGO, social partners
1.1.2. TASK. PROVIDING CONDITIONS FOR THE YOUTH'S HIGH-QUALITY SELF-EXPRESSION				
1.1.2.1.	Support continued and long-term program activities of the youth and organizations working with young people. Supporting the initiatives of the youth, encourage the youth to participate in volunteer activities	Number of applications provided Number of supported programs (organizations), initiatives	2013–2020	KM youth coordinator, KM Education and culture department, the youth and organizations working with young people, social partners
1.1.2.2.	Provide information on youth activities and its opportunities in a coordinated fashion	Quantity and a list of publications, articles published in printed publications or web pages and other representational measures Quantity of youth activities organized An accomplished youth employment research	2013–2020	KM youth coordinator, KM Education and culture department, the youth and organizations working with young people, social partners
1.1.2.3.	Increase the number of youth workers and people working with the youth, better their skills, abilities and competence	Number of newly employed people Number of training courses organized Number of training courses participants	2013–2020	KM youth coordinator, KM Education and culture department, the youth and organizations working with young people, social partners
1.1.2.4.	Develop and implement projects to involve the socially vulnerable and inactive young people	Number of supported and implemented projects	2013–2020	KM youth coordinator, KM Education and culture and Social affairs departments, the youth and organizations working with young people, social partners
1.1.2.5.	Implement the Open Space youth center activity principles and experience in the structure of the State budget enterprise "Klaipeda's children leisure center" Create open spaces for the needs of youth in different parts of the city	Quantity of youth spaces created	2013–2015	KM youth coordinator, KM Education and culture and Social affairs departments, Open space youth center, the youth and organizations working with young people, social partners

1.2. OBJECTIVE. ENSURING A HIGH QUALITY HEALTH CARE SERVICES

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.2.1. TASK. INCREASING HEALTH CARE SERVICES ACCESSIBILITY FOR THE CITY'S COMMUNITY				
1.2.1.1.	Carry out health care service economic and geographic accessibility study, determine the criteria for evaluating the health care service organization quality and apply them in health care institutions	An accomplished study A created evaluation system Designed impact measures Annual reports	2013–2020	KM Social affairs department, health care institutions
1.2.1.2.	Expand the variety of e-healthcare services in health care institutions	The percentage of healthcare institutions where e-healthcare services are installed	2013–2020	Health care institutions
1.2.1.3.	Establish a mental health day care center for children	An established center	2013–2020	KM Social affairs department
1.2.1.4.	Create an inter-institutional good and bad experience analysis and monitoring system in the healthcare sector	A created analysis and monitoring system Periodic reporting Quantity of positive experience sharing events	2013–2020	KM Social affairs department, health care institutions, educational institutions, NGOs
1.2.1.5.	Create conditions for the provision of tertiary health services and University Healthcare Services Center operation	Tertiary healthcare services are being provided in the city	2013–2020	Klaipeda university, KM, health care institutions
1.2.1.6.	Financially support health care services for people of defined categories	Number of people who received support	2013–2020	KM Social affairs department
1.2.1.7.	Expand the variety of services provided for children in the Klaipeda's home for babies with abnormal development	The quantity of new services and the number of people receiving these services	2013–2020	KM Social affairs department, Klaipeda's home for babies with abnormal development
1.2.2. TASK. ENHANCING THE PUBLIC HEALTH ACTIVITIES				
1.2.2.1.	Create and implement the healthy city principles publication strategy	A created strategy Number and the part of implemented measures (in percent)	2013–2020	KM, health care institutions, NGOs, educational institutions
1.2.2.2.	Create a common public health care system in educational institutions	A created and working system Number and the part of the educational institutions participating in the system	2013–2015	KM Social affairs and Education and culture departments
1.2.2.3.	Activate implementation of the state health care prevention programs, funded by the Mandatory health insurance fund (hereinafter MHIF)	The number of people who participated in state health care prevention programs	2013–2020	KM, health care institutions, Klaipeda's public health office
1.2.2.4.	Increase the competence of NGOs working in the area of health care	Number of organized training courses and seminars Number of people who participated in training courses and seminars	2013–2020	KM Social affairs department, NGOs
1.2.2.5.	Organize and conduct public health activities in the priority areas	Number of measures, implemented in the priority areas Number of people participating in prophylaxis programs, by sectors	2013–2020	KM Social affairs department, Klaipeda's public health office

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.2.2.6.	Create and implement a healthy aging concept	A created concept Number of implemented healthy aging promotion measures Number of people who participated in healthy aging promotion measures	2012–2020	KM Social affairs department, social partners
1.2.3. TASK. MODERNIZING THE MUNICIPAL HEALTH CARE INSTITUTIONS TO ACHIEVE HIGHER QUALITY OF PROVIDED SERVICES				
1.2.3.1.	Ensure the speed and quality of ambulance services	Number of newly acquired vehicles and their list Number of newly acquired centralized technologies and their list	2013–2020	KM, State enterprise Klaipeda ambulance station
1.2.3.2.	Update municipal health care institution's medical technology base	Part of municipal health care institutions with updated technology base and list of them	2013–2020	Municipal health care institutions, KM
1.2.3.3.	Renew and/or reconstruct municipal health care institution's buildings, premises, engineering networks and installations	Number of municipal health care institutions with renovated buildings, premises, engineering networks and devices	2013–2020	KM, municipal health care institutions

1.3. OBJECTIVE. IMPROVING THE SOCIAL SERVICES' QUALITY, RANGE AND ACCESSIBILITY BY THE CITY'S COMMUNITY

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.3.1. TASK. INCREASING THE VARIETY AND SCOPE OF GENERAL SOCIAL SERVICES				
1.3.1.1.	Establish a social services cluster	List of provided general and special social services The number of people receiving the services	2013–2020	St. Francis Oncology center, St. Klaipeda's St. Francis of Assisi monastery of the St. Casimir province, of the Order of Friars Minor
1.3.1.2.	Expand socio-cultural services for elderly people, people with disabilities and disadvantaged people belonging to the social risk group	Number of people from each target group receiving socio-cultural services Number of elderly people participating in employment promotion measures	2013–2020	KM Social affairs department, Budget enterprise Klaipeda's social support center, NGOs, social partners
1.3.1.3.	Develop special transportation services for the recipients of social services	Number of people who received special transportation services	2013–2020	KM Social affairs department, Budget enterprise Klaipeda's social support center, NGOs
1.3.1.4.	Enhance the activities of non-governmental organizations by providing help to people with disabilities and people suffering from social exclusion	Number of implemented projects Number of organizations implementing such projects Number of people who participated in such projects	2013–2020	KM Social affairs department, NGOs
1.3.1.5.	Ensure that the socially supported people (families) have the possibility to receive free meals	Number of people receiving free meals per year Their share (in percent) of all of the socially supported people, who have stated their desire to receive free meal	2013–2020	KM

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.3.2. TASK. INCREASING THE COVERAGE AND ACCESSIBILITY OF SOCIAL WARD SERVICES				
1.3.2.1.	Expand home assistance services provided to elderly and disabled people	The number of people in a target group, receiving relevant services Their share (in percent) in the structure of the whole target group	2013–2020	KM Social affairs department, NGOs
1.3.2.2.	Begin providing home assistance services to children with disabilities and their families	The number of people in a target group, receiving relevant services The share (in percent) of the people who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department, NGOs
1.3.2.3.	Begin providing social skill training and support services to children with disabilities and their families, adults with disabilities and elderly people	The number of children with disabilities and their families, who receive such services The number of adults with disabilities who receive such services The number of elderly people with disabilities who receive such services The share (in percent) of the people who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department, NGOs
1.3.2.4.	Initiate the establishment of an independent life home	Municipal Council decision on the establishment of an independent life home An establishment is created and services are being provided Number of target groups to whom such services are provided The number of people receiving such services	2013–2020	KM Social affairs department
1.3.2.5.	Begin providing temporary accommodation services by providing a place to sleep for the people who are: homeless, abuse alcohol, drugs, psychotropic substances and are in a crisis situation	An establishment is created and services are being provided The number of people receiving such services	2013–2020	KM Social affairs department
1.3.3. TASK. INCREASING THE COVERAGE AND ACCESSIBILITY OF SOCIAL CARE SERVICES				
1.3.3.1.	Begin providing daytime social care services for elderly people and people with physical disabilities in the institution, expand the services provided to people with mental disabilities	The number of elderly people receiving daytime social care services in the institution The number of people with physical disabilities receiving daytime social care services in the institution The number of people with mental disabilities receiving daytime social care services in the institution The share (in percent) of the people who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department, Budget enterprise Klaipėda's social support center

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.3.3.2.	Expand daytime social care services at home provided to people with severe disabilities	The number of people with disabilities receiving social care services at home The share (in percent) of the people who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department, NGOs
1.3.3.3.	Expand daytime social care services provided at the institution to children with severe disabilities	The number of children receiving social care services in the institution The share (in percent) of the children who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department
1.3.3.4.	Begin providing daytime social care services to children with disabilities at home	The number of children with disabilities, receiving daytime social care services at home The share (in percent) of the children who receive such services in the structure of the whole target group	2013–2020	KM Social affairs department
1.3.3.5.	Begin providing short and long-term social care services to children with disabilities at home and/or in the institution	The number of children with disabilities receiving short-term social care services in the institution	2013–2020	KM Social affairs department, NGOs
1.3.3.6.	Expand long-term social care services to people with disabilities and elderly people	The number of people with disabilities and elderly people receiving long-term social care services	2013–2020	KM Social affairs department
1.3.3.7.	Initiate the establishment of communal living homes	Municipal Council decision on the establishment of communal living homes An establishment is created and services are being provided	2013–2020	KM
1.3.3.8.	Encourage family care for the children who were left without the family care of their parents, with municipality's support	The number of children who lost parental care and are being cared for by a family The share (in percent) of the children cared for by a family amongst all of the children left with no parental care	2013–2020	KM Social affairs department
1.3.4. TASK. IMPROVING SOCIAL SUPPORT TARGETING, ACCESSIBILITY, ADMINISTRATION QUALITY AND EFFECTIVENESS				
1.3.4.1.	Ensure proper social support targeting by means of municipality issued normative legal acts	Approved municipality issued normative legal acts A list of these acts	2013–2020	KM Social affairs department
1.3.4.2.	Ensure social grants and social services high-quality management and supervision by means of human resources optimization	A carried out social grants and social services management evaluation, with planned impact measures	2013–2020	KM Social affairs department
1.3.4.3.	Enhance teamwork in providing social services and services in nursing homes	Number of signed cooperation agreements Number of cooperating partners	2013–2020	KM Social affairs department, health care institutions, NGOs
1.3.5. TASK. EXPANDING THE SOCIAL HOUSING FUND AND IMPROVING THE MUNICIPALITY'S SOCIAL HOUSING QUALITY				
1.3.5.1.	Develop and implement an action plan that allows efficient use of municipal housing and expand the social housing fund	A developed action plan Percentage of the implemented plan measures	2013–2020	KM Social affairs department

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.3.5.2.	Expand the social housing fund by using state and municipal budgets	Social housing bought (in sq. m.) Social housing constructed (in sq. m.)	2013–2020	KM Social affairs, Finance and property, Investments and economic, departments
1.3.5.3.	Renew (repair) municipal housing	Social housing renewed (repaired) (in sq. m., number of apartments)	2013–2020	KM Social affairs department

1.4. OBJECTIVE. PURSUE A COMPREHENSIVE WAY TO MEET THE NEEDS OF STUDENTS AND PUPILS BY OPTIMIZING THE EDUCATION SYSTEM

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.4.1. TASK. PROVIDING EACH OF KLAIPEDA'S RESIDENTS AN OPPORTUNITY TO BECOME AN EDUCATED, CIVIC-MINDED, RESPONSIBLE AND CREATIVE PERSONALITY				
1.4.1.1.	Support students and their organization's continued and long-term program activities, civil initiatives, promote their independent activities	Number and list of supported initiatives	2013–2020	KM Education and culture department
1.4.1.2.	Expand the implementation of social skills development programs in all general education and pre-school education institutions according to age groups	Number of the students, participating in social skills development programs	2013–2020	KM Education and culture, social affairs departments, youth coordinator, youth organizations
1.4.1.3.	Implement students' career planning and entrepreneurship development programs	Number of educational institutions implementing appropriate programs Percentage of educational institutions implementing appropriate programs in the general structure of such institutions	2013–2020	KM Education and culture department, educational institutions
1.4.1.4.	Implement complex talented students' upbringing and promotion measures	Number of implemented talented students' upbringing and promotion measures Number of encouraged students	2013–2020	KM Education and culture department, Budget enterprise Klaipeda's youth center, Budget enterprise Klaipeda's student's self-expression center, general education schools
1.4.1.5.	Develop and implement leadership and creativity training measures	Number of educational institutions implementing appropriate measures Percentage of educational institutions implementing appropriate measures in the general structure of such institutions Percentage of educational institutions where municipality institutions are actively working in the general structure of such institutions	2013–2020	KM Education and culture department, youth coordinator, youth organizations

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.4.1.6.	Implement a program to bring back children not attending school to the educational system	Number of children brought back to schools	2013–2020	KM Education and culture department, KM Child's rights protection division, KM social affairs department
1.4.1.7.	Develop and implement a general education school quality assurance system by improving the students' general literacy	A developed system	2013–2020	KM Education and culture department, educational institutions
1.4.1.8.	Increase accessibility and complexity of educational and other services offered to the student by	A developed and operating centralized system of admission to educational institutions An installed and operating student's e-ticket system Quantity of services provided in the student's e-ticket system	2013–2020	KM Education and culture department, general education institutions, State enterprise "Klaipeda public transport" ("Klaipedos keleivinis transportas")
1.4.1.9.	Install and develop distance education by providing consecutive and continuous learning opportunities within the general education program	Number of institutions providing distance education services Number of students practicing distance education	2013–2020	KM Education and culture department
1.4.1.10.	Implement the "money follows children" principle in the informal educational system	Number of children receiving informal education services in schools and elsewhere Percentage of children not included in informal educational institutions	2013–2020	KM Education and culture department
1.4.1.11.	Implement environment protection projects in educational institutions	Number of educational institutions implementing environment protection projects Number of projects implemented Number of children and students participating in these projects	2013–2020	KM Education and culture department, educational institutions
1.4.1.12.	Implement national education projects	Percentage of pupils who have participated in national education projects	2013–2020	KM Education and culture department, educational institutions
1.4.2. TASK. DEVELOPING LIFE-LONG LEARNING POSSIBILITIES				
1.4.2.1.	Improve the informal education workers' competences and skills	Number of informal education workers who have finished skill development courses	2013–2020	KM Education and culture department, institutions providing informal education services
1.4.2.2.	Increase possibilities provided by the children's informal education and develop after-class activities in general education institutions	Number of children receiving informal education services	2013–2020	KM Education and culture department, institutions providing informal education services
1.4.2.3.	Improve the teachers' distance teaching skills	Number of teachers who have finished distance teaching skill development courses and are working with distant education programs	2013–2020	KM Education and culture department, educational institutions, Klaipeda teachers' educational and cultural center

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.4.2.4.	Implement teachers' professional help and new competence acquisition system	Number of schools where professional help system has been implemented. A list of such schools Number of teachers who achieved a "Mentor" competence level Number of young teachers (working in pedagogic position no longer than 2 years) who received help Number of teachers who have finished skill development courses	2013–2020	KM Education and culture department, educational institutions, Teacher's psychological service
1.4.2.5.	Develop and implement an effective promotion system for effectively working formal and informal education teachers	A developed system Number and list of planned and implemented measures	2013–2020	KM Education and culture department
1.4.2.6.	Develop a real teachers' and managers' leadership success story spreading system	A developed system Number and list of planned and implemented measures	2013–2020	KM Education and culture department
1.4.2.7.	Increase adult informal educational services diversity	An accomplished adult informal educational services needs research Number of implemented projects	2013–2020	KM Education and culture department, educational institutions
1.4.3. TASK. ENSURING SAFE AND MODERN EDUCATION CONDITIONS AND RATIONAL USE OF EDUCATIONAL INFRASTRUCTURE				
1.4.3.1.	Provide the opportunity for private sector to offer educational services	Number of active non-public educational institutions Number of students attending non-public schools	2013–2020	KM Education and culture department
1.4.3.2.	Provide the opportunities for schools, able to address individual needs of students, to be active	Number of active schools where individual student needs are addressed	2013–2020	KM Education and culture department
1.4.3.3.	Develop and implement plans for general and pre-school educational institution network restructuring	A prepared possibility study Prepared plans Number of schools restructured	2013–2020	KM Education and culture, Investments and economics, City maintenance departments, educational institutions
1.4.3.4.	Repair and/or reconstruct municipal educational institutions' buildings, premises, engineering networks and installations which do not comply with the current hygiene and technological requirements	Number of educational institutions with repaired or reconstructed buildings	2013–2020	KM Education and culture, Investments and economics, City maintenance departments, educational institutions
1.4.3.5.	Take care of general education schools and pre-school educational institution's territories in a complex way	Number and list of schools with renewed sport bases Their percentage from the number of schools with sport bases that are being renewed Number and list of pre-school educational institutions and schools-kindergartens with renewed playgrounds Number of educational institutions with their territory fenced	2013–2020	KM Education and culture, Investments and economics, City maintenance departments, educational institutions

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
		Number of institutions with lightning installed around them		
1.4.3.6.	Develop Klaipeda University infrastructure	Created technical project Number of square meters of buildings built and properly equipped	2013–2017	Klaipeda University
1.4.3.7.	Install and/or renew municipal educational institution's informational and communication technologies and their networks	Number of computers used for educational purposes Number of programs used for educational purposes Percentage of educational institutions having a broadband internet connection installed	2013–2020	KM Education and culture department, educational institutions
1.4.3.8.	Restructure the II water intake and adapt the current infrastructure for the needs of education, sports and self-expression (by using advanced technology and renewable energy sources)	A completed study A prepared detailed plan Prepared technical documentation Adapted infrastructure	2013–2020	KM Education and culture, Investments and economics, Urban development departments
1.4.3.9.	Move educational institutions out of the port development area	Number of institutions moved to adapted or newly constructed premises	2013–2020	KM, Klaipeda state seaport directorate
1.4.3.10.	Increase the number of pre-school educational institutions in the northern and other parts of the city according to demand	Number of new pre-school educational institutions	2013–2020	KM Education and culture, Investments and economics departments
1.4.3.11.	Renew the Youth center premises located on Puodziu str. 1	Prepared technical documentation Reconstructed building	2013–2020	KM Education and culture, Investments and economics departments, Budget enterprise Klaipeda's youth center

1.5. OBJECTIVE. ENSURING A SAFE ENVIRONMENT FOR KLAIPEDA'S RESIDENTS AND GUESTS

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.5.1. TASK. IMPROVING THE PUBLIC ORDER POLICING SYSTEM				
1.5.1.1.	Initiate changes in Laws and other legal acts of the Republic of Lithuania in order for the Klaipeda's municipality to gain more power in the area of public order policing	Number of formal appeals to target institutions Changes in legislation, giving the municipality greater powers in the area of public order policing	2013–2020	KM public order division
1.5.1.2.	Plan measures to take care of abandoned and unattended buildings and other structures, while seeking statutory powers to initiate and independently address these issues with the powers of municipality	Number of formal appeals to target institutions Changes in legislation, giving the municipality greater powers in the area of public order policing	2013–2020	KM
1.5.1.3.	Increase the effectiveness of public order policing	Number of municipality issued, approved, control legal acts Number of state issued, approved, control legal acts	2013–2020	KM public order division

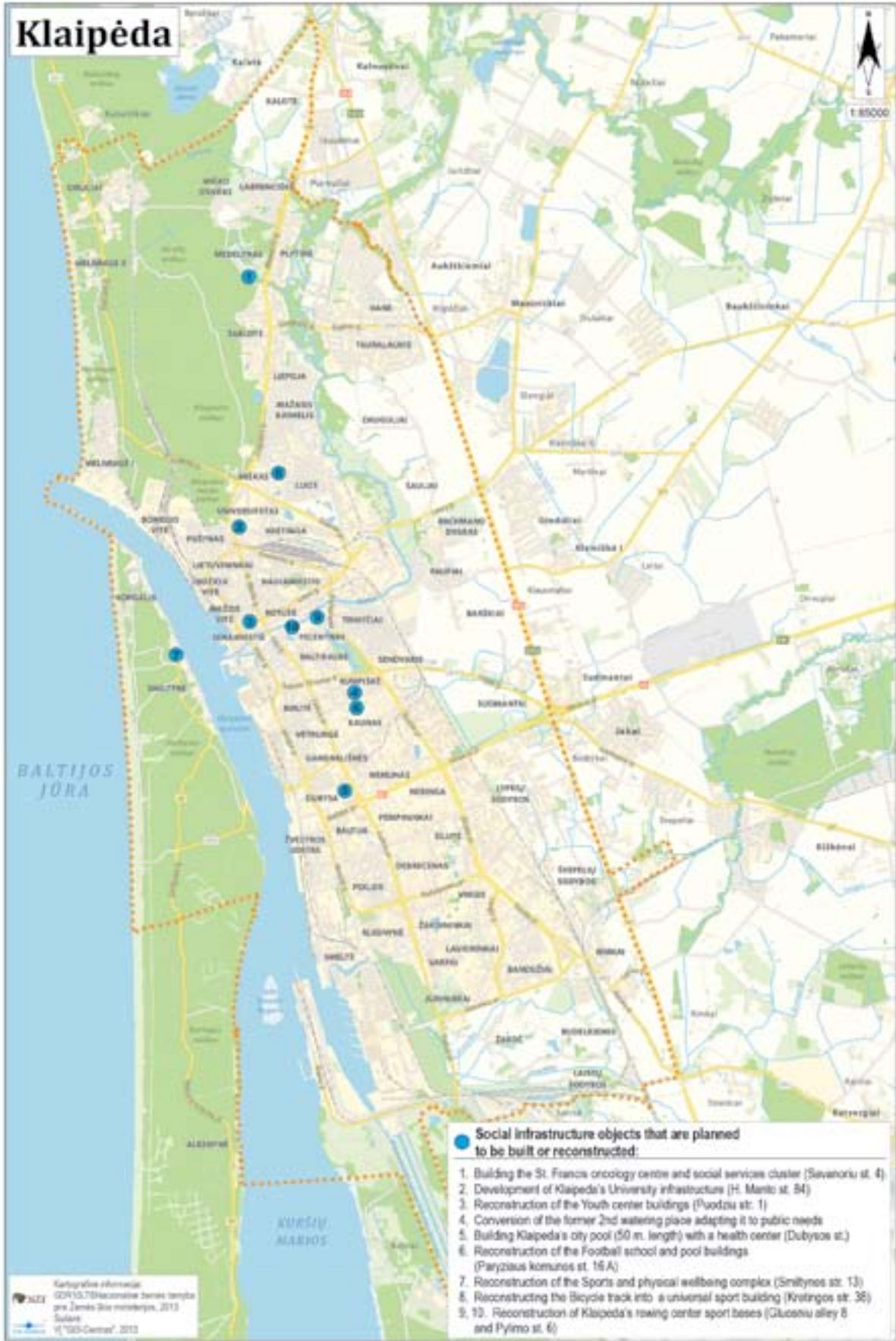
1.5.1.4.	Strengthen inter-agency cooperation in recording and registering various violations of the law and resolving problems in violence-threatening situations	Number of joint checks Number of cases when the police is informing the Klaipeda social services center Number of cases when the police is informing Child rights protection service Number of inter-agency cooperation measures (workshops, training, case studies, etc.)	2013–2020	KM Social affairs department, KM public order division, Klaipeda's county Police headquarters
1.5.1.5.	Implement new neighbourhood principles in communities; promote community initiatives in clarifying public order offenders	Helpline and special e-mail services are installed Percentage of publicized public order offense cases from all offenses	2013–2020	KM public order division
1.5.2. TASK. IMPLEMENTING EFFECTIVE SECURITY MEASURES				
1.5.2.1.	Develop and implement comprehensive traffic safety measures that are compliant with international standards	Number of operating speed cameras Number of pedestrian road crossings with newly installed lighting Number of installed speed bumps Number pedestrian road crossings with newly installed adaptive traffic light management system	2013–2020	KM public order division, KM City maintenance department, JSC "Gatviu apsvietimas" (Road lighting)
1.5.2.2.	Perform public place surveillance cameras efficiency study, and expand the surveillance camera network in potentially dangerous territories if there is enough justification for that	A carried out public surveillance camera efficiency study Number of installed public surveillance cameras Number of criminal offences and other violations of law recorder by the public surveillance cameras	2013–2020	KM public order division, Klaipeda's county Police headquarters
1.5.2.3.	Inventory abandoned buildings and other objects, perform monitoring, organize work with owners of abandoned buildings, storage and/or other facilities in the Old town and the central part of the city, regarding the reconstruction, repair, demolition or removal, in order to avoid potentially dangerous places from spawning	Number of inventoried objects Number of monitored buildings and other objects Number of repaired and/or reconstructed formerly abandoned buildings and/or other structures	2013–2020	KM public order division

1.6. OBJECTIVE. IMPLEMENTING MEASURES ALLOWING RESIDENTS TO LIVE A HEALTHY LIFESTYLE, EXERCISE AND DO SPORTS

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.6.1. TASK. DEVELOPING AN EFFECTIVE MARKET-ORIENTED SPORTS ADMINISTRATION SYSTEM				
1.6.1.1.	Separate educational process organization from sports facilities management functions	Prepared and approved restructuration documents	2013–2020	KM Education and culture department
1.6.1.2.	Develop and implement a sporting child needs basket system	Prepared and approved restructuration documents	2013–2020	KM Education and culture department

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.6.1.3.	Form a sport services monitoring system	Monitoring regulatory documents are prepared Annual monitoring report number and periodicity	2013–2020	KM Education and culture department, sports institutions
1.6.1.4.	Systematically enhance sports' and physical fitness institutions' employees' staff management, qualification and competency levels	Number of trainings Number of sport institution employees participating in trainings	2013–2020	KM Education and culture department, sports institutions
1.6.1.5.	Attract prestigious state and international sports events to Klaipeda	A prepared action plan Number of prestigious state and international sports events Number of prestigious state and international sports events participants	2013–2020	KM, sports associations
1.6.2. TASK. PROMOTING HEALTHY AND ACTIVE LIFESTYLES				
1.6.2.1.	Develop and implement a program of sports events for everybody	A developed program Percentage of program measures implemented Number of sports events in the city per year Number of participants in the city's organized mass sports and fitness events Number of common events with professional sportsmen or clubs Quantity of publications for the sports theme	2013–2020	KM social affairs department, NGOs, sport institutions
1.6.2.2.	Organize sports and fitness education for children with poor health, health problems and untrained children	Number of participating children	2013–2020	KM social affairs department
1.6.2.3.	Provide an opportunity for residents to take up sports in sports complexes, sports institutions and general education institutions (when they are free of students)	Number of agreements signed with sport complexes and sport schools	2013–2020	KM social affairs department, sport institutions, educational institutions
1.6.2.4.	Expand healthy lifestyle programs in pre-school educational institutions	Number of institutions implementing healthy lifestyle programs	2013–2020	KM Education and culture, social affairs departments, educational institutions
1.6.3. TASK. DEVELOPING SPORTS INFRASTRUCTURE THAT MEETS THE NEEDS OF THE CITY'S COMMUNITY				
1.6.3.1.	Renew and expand the recreational zone's public sports infrastructure	Prepared sports complexes demand analysis by individual neighbourhoods Number of renewed sports stadiums Number of installed fitness facilities in residential areas Equipped fitness trails, in miles Equipped walking trails, in miles Number of equipped BMX bicycle tracks Number of equipped ski slopes	2013–2020	KM Investments and economics, Education and culture, Urban development departments
1.6.3.2.	Build Klaipeda's city pool (50 m long) with a physical wellness center	Developed detailed plan Developed technical project Built 50 m. long pool with a physical wellness center	2013–2017	KM Investments and economics, Education and culture, Urban development departments

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
1.6.3.3.	Renew football school and pool buildings (by implementing modern technologies and renewable energy sources, setting up a sports services complex for different age groups	Prepared technical documentation Reconstructed complex, in sq. meters	2015–2020	KM Investments and economics, Education and culture departments
1.6.3.4.	Reconstruct sports and physical wellbeing complex located on Smiltynes str. 13, by adapting it for tourism, spots and recreational functions	Prepared technical documentation Repaired engineering infrastructure Built camping site Reconstructed complex, in sq. meters	2015–2020	KM Investments and economics, Education and culture departments
1.6.3.5.	Reconstruct the bicycle track located on Kretingos str. 38, and turn it into a universal sports building, thus, adapting it for the maximum number of sports	Prepared technical documentation Constructed universal sports building, in sq. meters Number of sports cultivated in the building	2013–2020	KM Investments and economics, Education and culture departments
1.6.3.6.	Provide favorable conditions for the development of rowing sport by reconstruction the Klaipeda's rowing center (situated at: Gluosniu alley 8) and the old rowing base (Pylimo st. 6)	Prepared technical documentation Number of reconstructed bases	2013–2020	KM Investments and economics, Education and culture departments
1.6.3.7.	Prepare for the building of the new Klaipeda region stadium	A prepared possibility study A prepared detailed plan	2013–2020	KM Investments and economics, Education and culture, Urban development departments
1.6.3.8.	Initiate seasonal and different non-traditional sports sites building in Melnrage, Smiltyne and Giruliai beach zones	Number of sports sites constructed Number of beach volleyball sites constructed Number of beach football sites constructed	2013–2020	KM Education and culture department
1.6.3.9.	Construct a specialized volleyball sport hall	Prepared technical project Constructed specialized volleyball hall, in sq. meters	2013–2020	KM, associated sports structures, private investors



II PRIORITY. SUSTAINABLE URBAN DEVELOPMENT

2.1. OBJECTIVE. RATIONAL DEVELOPMENT OF URBAN INFRASTRUCTURE

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.1.1. TASK. FORMING A COMPACT AND MULTIFUNCTIONAL URBAN STRUCTURE, HIGHLIGHTING THE CITY'S PRIORITY DEVELOPMENT AREAS				
2.1.1.1.	Conduct social and economic studies and get prepared for the Klaipeda city general plan creation	Formed and constantly updated Geographic information system based database Renewed blocks system	2014–2015	KM Urban city development department, KM Strategic planning division
2.1.1.2.	Prepare the Klaipeda city general plan	Prepared Klaipeda city general plan	2016–2020	KM Urban city development department
2.1.1.3.	During the course of the urban development of the city, install separate territory perspective development possibility studies and concepts. These studies and concepts should include the topics of territory development with regard to: urban area planning, environmental safety, heritage conservation, economy and social needs	Number of completed possibility studies Number of created concepts	2014–2020	KM Urban city development, Investments and economics departments
2.1.2. TASK. APPLYING SUSTAINABLE MOBILITY PRINCIPLES IN THE CITY'S TRANSPORT SYSTEM				
2.1.2.1.	Prepare Klaipeda city traffic development study and the sustainable mobility plan	Prepared possibility study Prepared sustainable mobility plan	2014–2015	KM Investments and economics, Urban city development departments
2.1.2.2.	Develop public and private transport cooperation system by constructing vehicle and bicycle parking lots	Number of vehicle parking lots constructed and the percentage of such lots constructed in the outskirts of the center and the old part of the city Number of bicycle parking lots constructed	2013–2020	KM Investments and economics, Finance and property departments
2.1.2.3.	Develop a public transportation network comfortable for residents, by optimizing it with the means of taking the regular passenger traffic flow studies' results in account and consideration	Number of infrastructure objects created Public transportation priority lane (A) length in kilometres Distance from the public transportation route stop to the farthest house in the multi-storey and individual building resident areas	2013–2020	KM, State enterprise "Klaipėdos kelevinis transportas" (Klaipeda's public transport)
2.1.2.4.	Integrate regular public transport (buses, fixed route taxi and other) route and schedule networks along with the ticket systems in the city and suburbs	Possibility to use an e-ticket for a parking lot space Possibility to use an e-ticket to pay for public transportation services	2013–2020	KM, State enterprise "Klaipėdos kelevinis transportas" (Klaipeda's public transport)
2.1.2.5.	Provide opportunities for new, environment friendly transport types to be used in the city	Prepared possibility study Prepared special plan Prepared technical documentation	2013–2020	KM Investments and economics, City maintenance, Urban city development departments
2.1.2.6.	Promote environment friendly individual transport development by constructing electric vehicle zones	Created ecologic transport development concept Number of constructed electric vehicle zones	2013–2020	KM

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.1.2.7.	Develop bicycle, pedestrian paths and pedestrian only streets system by increasing its integrity, interconnection and quality	Prepared bicycle and pedestrian paths development special plan Amount of pedestrian and bicycle paths constructed, in kilometres Constructed pedestrian only streets, in kilometres	2014–2020	KM Investments and economics, City maintenance, Urban city development departments
2.1.2.8.	Form a network of pedestrian paths, zones and streets in the center of the city	Prepared territory planning and technical documentation Length of constructed pedestrian paths, zones, streets, in kilometres	2013–2020	KM Investments and economics, City maintenance, Urban city development departments
2.1.2.9.	Improve urban traffic information system by reducing car mileage to find the required object	Number of informational signs installed	2013–2020	KM City maintenance department
2.1.2.10.	Develop and implement a coordinated traffic lights regulating and management system	An installed coordinated traffic lights regulating and management system	2013–2020	KM Investments and economics, City maintenance, departments
2.1.2.11.	Upgrade the central part of the city street network: Major repairs of the Pilies bridge over the Danes river; Reconstruct Darzu str. and other old town streets; Reconstruct Kuliu Vartu str., Galinio pylimo str. and Taikos blvd. intersection; Build Bastionu str. and build a new bridge over Danes river; Build a drive way to the Klaipeda's Castle Hill	Prepared technical documentation Reconstructed or built streets in kilometres Number of renewed or built bridges	2013–2020	KM Investments and economics department
2.1.2.12.	Upgrade the north-to-south transport corridor street network: Reconstruct the Minijos str. from Baltijos blvd. to Jurininku blvd.; Reconstruct Tilzes str. from Silutes highway to the railroad crossing, by reconstructing the Mokyklos str. and Silutes highway roundabout intersection; Reconstruct Taikos blvd. from Sausio 15 str. to Kauno str.; Build a second Taikos blvd. lane from Smilteles str. to Kairiu str.; Build a Silutes blvd. extension to the south bypass	Prepared technical documentation Reconstructed or built streets in kilometres Number of reconstructed intersections	2013–2020	KM Investments and economics department
2.1.2.13.	Upgrade the northern city part street network: Reconstruct the city entry road through Tauralaukis (the Pajurio str.); Reconstruct Utenos, Pakruojo, Radviliskio, Rokiskio streets by constructing an extension to the Siaures blvd.; Reconstruct the priority Tauralaukis residential blocks streets	Prepared technical documentation Reconstructed or built streets in kilometres	2013–2020	KM Investments and economics department, Lithuanian road administration

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.1.2.14.	Upgrade the east-to-west direction road network: Reconstruct Joniskes str.; Build a Statybininku str. extension from the Silutes blvd. through the Free Economic Zone (FEZ), to the intersection with the 141 st road; Reconstruct Klemiskes str.; Build a Kauno str. extension to the Palangos highway	Prepared technical documentation Reconstructed or built streets in kilometres	2013–2020	KM Investments and economics department, Lithuanian road administration
2.1.2.15.	Build connection routes to the recreational seaside territories: Reconstruct Pamario str. and it's second level roads by adapting them for the needs of tourism; Build the way from Medelyno str. at Labrenciskes to Giruliai (Pamario str.)	Prepared technical documentation Reconstructed or built streets in kilometres	2013–2020	KM Investments and economics department
2.1.3. TASK. EFFECTIVE USE AND DEVELOP OF THE ENGINEERING INFRASTRUCTURE				
2.1.3.1.	Develop engineering infrastructure in the intensively used recreational seaside territories and the central part of the city	Prepared territory planning and technical documentations Engineering networks built, in kilometres Number of public toilets connected to the centralized drainage collection networks	2013–2020	KM Urban city development, City maintenance departments, JSC "Klaipedos vanduo" (Klaipeda's water)
2.1.3.2.	Create an engineering network and connection corridors database based upon the Geographic Information System, according to the Klaipeda city general plan and previously prepared special plans	Created database	2013–2020	KM Urban city development department
2.1.3.3.	Develop a new Klaipeda city water supply and sewage drain infrastructure development special plan	A developed special plan	2013-2015	KM, JSC "Klaipedos vanduo" (Klaipeda's water)
2.1.3.4.	Expand water supply and sewage networks in the gardener's territories	Water supply and sewage networks are installed in "Dobilo", "Inkaro", "Ramunes", "Baltijos", "Renetos", "Svyturio" garden house areas The amount of territories and their list	2013–2020	KM, JSC "Klaipedos vanduo" (Klaipeda's water)
2.1.3.5.	Expand the water supply and sewage networks in residential blocks	Water supply and sewage networks are installed in: Labrenciskes, Labrencu Dvaro str. blocks; Area from Liepu str. to the north, to Tauralaukis; Rimkai settlement southern part; Kalotes block of Klaipeda city; Paupio block from Jaunystes str. to Klemiskes str.; Juininku blvd. and Mogiliovo str. continuation; Block between Taikos blvd, Jurininku blvd., Varpu st. and Laukininku str.;	2013–2020	JSC "Klaipedos vanduo" (Klaipeda's water)

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
		Jungu str, Kapitonu str.; Ajeru str., Salos str., Raitilu str.; Tauralaukis block of Gabijos str., Medeiros str., Austejos str., Laukpacio str.; Area from Vejo str. to Klaipeda city limits with a possibility to connect Aukstkiemiu village; Block between Siaures blvd. and Kosmonautu block.; Zardupes str. Number and list of territories		
2.1.3.6.	Reconstruct the inlet collector from the southern part of the Free economic zone to the 19 sewage pump station	Number of prepared technical projects Number of reconstructed objects	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.7.	Legal registration of water and sewage networks whose owner is unknown	Quantity of registered networks from all of the ownerless networks	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.8.	Purchase main and city-block-size water supply and sewage removal networks, which are crucial for supplying water and removing wastewater	Number of kilometres of networks that has been bought	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.9.	Expand (build) new water supply and wastewater removal objects if the client is not a public water supplier or the municipality, but only in cases of triangular agreement between the municipality, the water supplier and the client (object constructor)	Number of kilometres of new networks built for private investor’s funds	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)”
2.1.3.10.	Build a second sewage pressure line from Klaipeda city to the Klaipeda city wastewater treatment plant	Prepared project Installed networks, in kilometres	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.11.	Install sludge disposal equipment in the Klaipeda city’s wastewater treatment plant	Prepared project Number of built installations	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.12.	Install unstable sludge collection equipment in the Klaipeda city’s wastewater treatment plant	Prepared technical documentation Installed collection equipment	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)
2.1.3.13.	Expand storm sewerage systems, reconstruct old and install new sewage collection and cleaning facilities	Storm sewerage systems expanded in: Trinyciu, Tauralaukis, Mazasis Kaimelis, Plytine, Paupis, Rimkai, Labrenciskiu residential areas Giruliai residential area western and eastern parts, Smelte, Kalote, Medelyno residential areas Number and list of residential areas Number of storm sewerage water treatment facilities built Number and list of reconstructed rainwater pools Number and list of handled surface water collection system problem points	2013–2020	JSC “Klaipėdos vanduo” (Klaipėda’s water)

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
		Number of reconstructed sewage collection and treatment facilities Number of newly constructed sewage collection and treatment facilities Number of demonstrational storm water collector projects implemented in the newly built blocks		
2.1.3.14.	Encourage residents to connect to the current centralized heating systems	Percentage of newly built buildings that were connected to the centralized heating system	2013–2020	KM, JSC “Klaipėdos energija” (Klaipėda’s energy)
2.1.3.15.	Build a new heat source in the northern part of the city	Prepared or upgraded plan Built infrastructure, number of objects	2018–2020	JSC “Klaipėdos energija” (Klaipėda’s energy)
2.1.3.16.	Review and upgrade or better upon need the new heating facility network special plan	Prepared or upgraded plan	2013–2020	KM
2.1.3.17.	Install underground and semi-underground municipal waste and recyclables collection container parks	Number of parks installed	2013–2020	KM, Klaipeda region waste management center
2.1.3.18.	Build a high-voltage overhead electricity line, passing through the territory of the Klaipeda University	A prepared project Built electricity line	2013–2014	Klaipeda University
2.1.3.19.	Expand the cemetery infrastructure to ensure the city needs of the burial number	Prepared areas planning documents Carried out construction works	2013-2020	KM City maintenance departments, Urban city development department, Investments and economics department

2.2. OBJECTIVE. COORDINATION OF URBAN DEVELOPMENT ACTIVITIES

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.2.1. TASK. BALANCING URBAN AND PORT DEVELOPMENT				
2.2.1.1.	Seek long-term agreements regarding developing the infrastructure that is needed both for the city and the port and on improving the quality of life in the city	Number of signed cooperation agreements (contracts) Prepared port development plan Created program	2013–2020	KM, Klaipeda state sea-port directorate
2.2.1.2.	Develop transport infrastructure that meets general needs of the city: Prepare a possibility study and project proposals for the Svyturio str. reconstruction; Modernize the Klaipeda state sea-port central inlet connection by reconstructing the Baltijos blvd. with circular intersections; Build a two level intersection between Vilniaus str. and Pramonės str.; Build a southern connection between Klaipeda state sea-port and the IXB transport corridor	Prepared technical documentation Number of reconstructed or built intersections Length of reconstructed / built roads, in kilometres	2013–2020	Klaipeda state sea-port directorate, port businesses, Lithuanian road administration, KM

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.2.1.3.	Prepare port transport internal traffic on Nemuno str. infrastructure development plan	Prepared plan Percentage of implemented measures	2013–2020	Klaipeda state sea-port directorate
2.2.1.4.	Start Smeltes peninsula development preparatory works, by preparing a possibility study and creating a conceptual development model	Possibility study and conceptual development model are prepared	2016–2020	Klaipeda state sea-port directorate
2.2.1.5.	Prepare a possibility study in order to calculate the maximum Klaipeda sea-port harbour and shipping channel parameters and carry out the planned works	Prepared possibility study and implemented possibility study measures	2013–2019	Klaipeda state sea-port directorate
2.2.2. TASK. PROMOTING INTEGRITY, INNOVATIVENESS AND SOCIAL RESPONSIBILITY FOR THE DEVELOPMENT AND MAINTENANCE OF THE URBAN AREAS IN THE PLANNING PROCESS				
2.2.2.1.	Cooperate with surrounding municipalities to address the questions of suburban territory integration by developing public infrastructure and providing public services	Number of signed cooperation agreements Quantity of joint projects implemented City area in sq. m.	2013–2020	KM, Klaipeda city municipality council, surrounding municipalities
2.2.2.2.	Uphold the universal design (accessibility and comfort to all groups of the community) principles while planning territories, renovating and constructing new facilities	Number of newly built facilities designed to be accessible and comfortable for all community groups Number of reconstructed facilities designed to be accessible and comfortable for all community groups	2013–2020	KM Urban development department
2.2.2.3.	Apply economic incentives for individuals who take part in the city's investment environment management projects	Prepared and approved economic incentives for individuals who take part in the city's investment environment management projects, realization plan Number of measures from the plan that were implemented, their part and from all of the planned measures, in percent	2013–2020	KM investments and economic, Finance and property, departments
2.2.2.4.	Prepare detailed plans of the current multi-storey residential houses blocks and territories, assign and form land plots	Number of detailed plans prepared and approved Number hectares of formed and assigned land plots	2013–2020	KM Urban development department
2.2.2.5.	Create a structure with the following objectives: coordinating city territories complex development, mediating private investor and the city's interests during the development of the territories and financial cooperation between the above mentioned	Created structure	2013–2020	KM
2.2.2.6.	Install electronic devices in territory planning and public information processes	Percentage of people using e-services in the structure of all clients	2013–2020	KM Urban development department, Information and e-services division

2.3. OBJECTIVE. BECOMING A GREEN AND ENVIRONMENTAL-FRIENDLY CITY

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.3.1. TASK. ENSURING SUSTAINABLE DEVELOPMENT OF THE CITY'S GREEN ZONES				
2.3.1.1.	Plan and plant protective and recreational green zones	Number of hectares of planted protective green zones; of them: in the south side of the city – among the housing estates and industrial areas; in the port area – using the rooftops of the buildings or in the urban areas located near the port Number of hectares of planted recreational green zones	2013–2020	KM Investments and economic, City maintenance departments
2.3.1.2.	Ensure the protection of natural resources while building and renewing the infrastructure of the coastline	Built and renewed infrastructure Number of prepared and implemented seaside and beach renewal and stabilization projects	2013–2020	KM City maintenance departments
2.3.1.3.	Renew and develop local parks: Develop Poilsio park infrastructure; Tidy up Trinyciu park infrastructure; Develop Sajudzio park infrastructure; Build a new park near the Smeltale river (on a strip from Minijos str. to Jurininku blvd.); Take proper care of the Sculpture park	Number of newly built and/or renewed parks and green zones Number of hectares of newly built and/or renewed parks and green zones	2013–2020	KM Investments and economic, City maintenance departments
2.3.1.4.	Clean up the polluted and recultivate the abandoned water reservoirs, organize their monitoring	Number of cleaned water reservoirs Number of recultivated water reservoirs	2013–2020	KM Investments and economic, City maintenance departments
2.3.2. TASK. INSTALLING ENERGY SAVING AND RENEWABLE ENERGY SUPPLY SYSTEMS				
2.3.2.1.	Prepare and implement renewable energy sources usage development plan	Prepared plan Percentage of implemented measures	2013–2020	KM City maintenance department
2.3.2.2.	Promote installation of energy saving and renewable energy source solutions in public buildings	Number of public buildings with built-in energy saving and renewable energy source solutions	2013–2020	KM Investments and economic department
2.3.2.3.	Renew public buildings by improving their energy efficiency	Number of public buildings with improved energy efficiency	2013–2020	KM Investments and economic department
2.3.2.4.	Prepare and implement measures that will promote apartment owners associations and multi-apartment house administrators to get involved in the house renovation processes more actively	Number of supported apartment owners associations	2013–2020	KM City maintenance department
2.3.2.5.	Improve efficiency and quality of Klaipeda's public areas lighting	Planned length of networks to be installed, in kilometres Number and percentage of working street lamps Number of installed lighting regulation devices	2013–2018	KM City maintenance department, JSC "Gatviu apsvietimas" (Street lighting)

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.3.2.6.	Reconstruct JSC "Klaipėdos energija" (Klaipėda's energy) regional boiler house, install a new bio-fuel boiler with a condensing economizer	A carried out reconstruction	2013–2015	JSC "Klaipėdos energija" (Klaipėda's energy)
2.3.2.7.	Reconstruct not less than 5 km of thermal heat supply networks annually by using polyurethane insulated pipes	Number of kilometres of reconstructed pipeline networks	2013–2016	JSC "Klaipėdos energija" (Klaipėda's energy)
2.3.2.8.	Prepare electricity driven public transportation bus development program for Klaipėda	A prepared program	2013–2014	Klaipėda university
2.3.2.9.	Increase the use of environment friendly fuels in public transport	Number of bought ecologic public transportation vehicles using LPG Proportion of such vehicles in the public transportation system, in percent	2013–2020	KM Investments and economic, City maintenance departments, state enterprise "Klaipėdos keleivinis transportas" (Klaipėda's passenger transport), and other carrier companies
2.3.3. TASK. IMPLEMENTING PREVENTIVE ENVIRONMENT PROTECTION MEASURES				
2.3.3.1.	Implement prevention measures in order not to exceed the standards of allowable hard particles air pollution (KD ₁₀)	Implemented measures list	2013–2020	KM City maintenance department
2.3.3.2.	Conduct public environmental education	A constantly working webpage informing people of the quality of the environment is created Number of organized environmental education measures Number of organized environment cleaning actions A decision is made regarding the lowering of the trash removal fee for service clients who sort out recyclables from their trash	2013–2020	KM City maintenance department
2.3.3.3.	Execute noise prevention measures	Number of implemented public information measures Number of installed physical noise prevention measures	2013–2020	KM Social affairs, investments and economic, departments

2.4. OBJECTIVE. INCREASING THE ATTRACTIVENESS OF THE CITY

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.4.1. TASK. ADAPTING THE AREAS NEAR WATER TO THE NEEDS OF THE COMMUNITY				
2.4.1.1.	Give priority to multi-purpose territorial development in the central parts of the city which are near water (the sea, Curonian lagoon, Danes river)	Number of hectares of territories with changed purpose Number of conversion plans being implemented	2013–2020	KM Urban city development department
2.4.1.2.	Clean and adapt the Danes river valley and mouth areas to the needs of the society or as a recreational area; Adapt Danes river for ship navigation, reconstruct Danes river shore from Birzos bridge to Mokyklos str. bridge	Number of prepared technical projects Number of hectares of upgraded/cleaned territories	2013–2020	KM Urban city development, Investments and economic, departments

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.4.1.3.	Participate in creating a network of recreational ports, adjusted to modern day ship navigation and recreation in the Curonian lagoon shoreline	Number of prepared technical projects Number of recreational ports built Number of active recreational ship lines	2013–2020	KM Investments and economic department
2.4.1.4.	Effectively use the recreational zone near the lagoon in the southern part of the city by creating a small ship pier and other types of water tourism, sport and active recreation infrastructure	Built small ship pier Prepared technical projects Number of built or installed water tourism and sports infrastructure objects	2013–2015 2013 –2020	Klaipėda's state sea-port directorate, KM
2.4.1.5.	Build infrastructure needed for small and medium size fishermen businesses: ensure there is enough places for small offshore vessel mooring at the wharfs, create opportunities for fresh fish retail	Number of small offshore vessel docking places at the port (comparing to general number of such vessels) Number of kilometres of reconstructed shoreline	2013–2020	KM, JSC "Klaipėdos laivu remontas" (Klaipėda's ship repairs), Fishermen associations
2.4.1.6.	Take proper care and adapt the territories of the Smeltale river's gaps for public recreational use	Number of hectares of adapted zones	2013–2020	KMU Urban city development, Investments and economic, departments
2.4.2. TASK. PROMOTING REGENERATION AND DEVELOPMENT OF THE CENTRAL PART OF THE CITY AND RESIDENTIAL AREAS				
2.4.2.1.	Regenerate the Old Town of Klaipėda city by promoting arts and businesses development	Number of new entrepreneurs and artists who started working in the Old Town	2013–2020	KM Investments and economic department
2.4.2.2.	Renew the residential block between the Taikos blvd., Bangu str., Silutes highway and Kauno str.	Prepared detailed plan Number of prepared technical projects Number of renewed tenement houses Number of renewed or built parking lots Number of newly built children's playgrounds Number of renewed or reconstructed/ cleaned public spaces	2014–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.2.3.	Renew the block between Danes str., Artojo str., Joniskes str., Bangu str., Galinio Pylimo str., Sukileliu str., Tomo str., Aukstosios str. and Darzu str.	Prepared detailed plan Number of prepared technical projects Number of renewed tenement houses Number of renewed or built parking lots Number of newly built children's playgrounds Number of renewed or reconstructed/ cleaned public areas	2014–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.2.4.	Renew the fountains in the center of the city by installing lighting and other special effects	Number of renewed fountains	2014–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.2.5.	Renew the central squares and other public spaces of the residential areas	Number of prepared technical projects Number and list of renewed squares and other public spaces	2014–2020	KM Investments and economic, Urban city development, City maintenance, departments

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
2.4.2.6.	Renew the "Revival" square territory	Prepared technical project Number of square meters of renewed territory	2014–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.2.7.	Promote construction of parking lots and spaces in residential areas	Quantity of created parking spaces	2014–2020	KM Investments and economic, City maintenance, departments
2.4.2.8.	Install high-quality services and infrastructure parameters in the city beaches and other recreational areas	Number and list of complexly renewed or newly built recreational zones Number and list of complexly renewed or newly built stretches of beaches, equipped with tracks, showers, public toilets and other recreational infrastructure objects	2013–2020	KM Investments and economic, Urban city development, departments
2.4.2.9.	Carry out the city's garden territories development prospects analysis with economic calculations	Prepared possibility study	2013–2020	KM Investments and economic, Urban city development, departments
2.4.3. TASK. EFFECTIVE USE OF EXISTING HERITAGE				
2.4.3.1.	Prepare a strategy (direction) of the municipality's heritage protection	Prepared strategy (direction)	2013–2020	KM Urban city development department
2.4.3.2.	During the course of preventive cultural heritage protection, manage the cultural heritage objects and promote the managers and users of cultural heritage objects to properly maintain and use them	Number of cultural heritage objects that have been taken care of Number of facades that have been taken care of	2013–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.3.3.	Take proper care of the mounds and historic cemeteries in the city's territory, according to the prepared technical plans	Number of technical projects prepared Number of mounds that were put in order Number of cemeteries that were put in order	2013–2020	KM Investments and economic, Urban city development, City maintenance, departments
2.4.3.4.	Prepare detailed plans on adapting former military sea-side objects (bunkers, anti-air gun weapon slots) to cultural and recreational needs	Number of objects Number of prepared detailed plans	2013–2020	KM Urban city development department
2.4.3.5.	Reconstruct the Klaipėda's St. John's church	Prepared technical documentation Reconstructed building	2013–2020	Church community
2.4.3.6.	Renew and adjust the former spirit-beer factory building complex (situated at H. Manto str. 38 / Siauliu str. 25) for new purposes	Prepared territory detailed plan Prepared technical documentation Number of renewed and adjusted buildings Number of constructed parking spaces	2013–2020	Buildings owners



III PRIORITY. IMPROVING THE COMPETITIVENESS OF THE CITY

3.1. OBJECTIVE. SUSTAINING FAVORABLE BUSINESS CONDITIONS

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.1.1. TASK. ENCOURAGING ENTREPRENEURSHIP				
3.1.1.1.	Spread entrepreneurship ideas between pupils, students and youth in general	Number of organized events	2013–2020	KM Education and culture, Investments and economic departments, youth coordinator, educational and science institutions
3.1.1.2.	Carry out periodic Klaipeda's business environment studies	A business environment monitoring system is formed Provided reports	2013–2020	KM Investments and economic department
3.1.1.3.	Promote projects that improve small and medium-sized business environment in Klaipeda	Number of partnership agreements Number of implemented projects	2014–2020	KM Investments and economic department, associated business structure
3.1.1.4.	Set up business nominations in order to improve the image of entrepreneurs	Created and approved nomination regulations Annual awards	2013–2020	KM Investments and economic department, associated business structures
3.1.2. TASK. CREATING FAVORABLE CONDITIONS FOR INDUSTRIAL DEVELOPMENT AND DEVELOPMENT OF OTHER BUSINESSES				
3.1.2.1.	Develop traffic and engineering infrastructure in the Klaipeda's Free economic zone, and try to acquire funds for development, from EU and state funds and programs	Number of kilometres of built railway branch to the Pramones str. Number of installed 10 kW power distribution stations Reconstructed Metalo str., Verslo str., Kretainio str. in kilometres Number of kilometres of installed storm water networks Number of kilometres of installed main heat pipe Number of kilometres of newly built pedestrian and bike paths Number of newly built public transportation infrastructure objects	2013–2020	KM, Klaipeda's Free economic zone management company
3.1.2.2.	Promote taking possession of territories intended for business and industrial development	Part of territories that were planned or taken into possession, in hectares	2013–2020	KM Investments and economic department, Klaipeda's Free economic zone management company
3.1.2.3.	Promote logistics creation of logistics centers	Number of registered logistics centers	2013–2020	Ministry of transport, JSC "Lietuvos gelezinkeliai" (Lithuanian Railway) and Klaipeda state sea-port directorate
3.1.2.4.	Create a business incubator in order to improve the business climate in the city	A created incubator Number of small-to-medium businesses active in the incubator	2013–2020	KM, social-economic partners
3.1.3. TASK. DEVELOPING PARTNERSHIP BETWEEN MUNICIPALITY, SCIENCE AND BUSINESS ORGANIZATIONS				
3.1.3.1.	Create a regular functional space for debates between science, business and public sector participants	Number of organized meetings (forums, round table discussions) An organized annual thematic business event	2013–2020	KM Investments and economic department, Associated business structures, higher education institutions, professional education institutions

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.1.3.2.	Cooperate in applied territorial research area	Number of implemented joint projects	2013–2020	KM, Higher education institutions, associated business structures
3.1.3.3.	Implement partnership principles in providing public services	Number and list of public project based on partnership principles	2013–2020	KM Investments and economic, Finance and property, departments
3.1.4. TASK. PROMOTE INVESTMENTS				
3.1.4.1.	Implement and upgrade the city's marketing strategy by taking in account the monitoring results and relevant changes in the markets	An upgraded strategy, city's trademark and strategy implementation monitoring procedure List and percentage of the strategy's implemented measures	2013–2014 2014–2020	KM Investments and economic department, Klaipeda economic development agency
3.1.4.2.	Prepare and spread information regarding the city's investment environment and investment projects, present the city in targeted national and international events	Number of created investment packages Investment objects database Number of informational publications Number and list of information distribution channels Number of informational reports and articles dedicated to the economic opportunities that Klaipeda provides Number of exhibitions and other events dedicated to the investment opportunities that Klaipeda provides Number of organized business delegation visits	2013–2020	KM Investments and economic department, associated business structures, Klaipeda economic development agency, Klaipeda science and technology park
3.1.4.3.	Increase Klaipeda's accessibility by different means of transportation	Number of land, air and sea transport routes (directions) from Klaipeda	2013–2020	KM, Klaipeda's public and private sector representatives

3.2. OBJECTIVE. DEVELOPING TOURISM AND RECREATIONAL INFRASTRUCTURE AND SERVICES

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.2.1. TASK. CREATING STRATEGIC TOURIST ATTRACTION CENTERS				
3.2.1.1.	Restore the Klaipeda's castle hill and adapt it to the needs of culture and tourism	Number of prepared technical projects Number of reconstructed or installed infrastructure objects	2013–2015	KM Investments and economic department
3.2.1.2.	Build the "By the roads of queen Louise" tourist route infrastructure	Number of built infrastructure objects	2013–2020	KM Investments and economic, Urban city development, departments, Klaipeda tourism and culture information center
3.2.1.3.	Install tourism infrastructure in Smiltynė, Antroji Melnragė, Giruliai	Number of built and renewed infrastructure objects Restored tavern and built camping in Smiltynė	2013–2020	KM Investments and economic, Urban city development, departments

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.2.1.4.	Seek to achieve the Blue flag status for Giruliai and Smiltynė beaches	The beaches were awarded with the blue flag status	2013–2020	KM Investments and economic, Urban city development, departments
3.2.1.5.	Establish a sea entertainment, knowledge and fitness complex in Kopgalys	Built dolphin therapy center Number of reconstructed museum aquarium expositions	2013–2020	Lithuanian sea museum, Ministry of culture of the Republic of Lithuania, KM
3.2.1.6.	Prepare plans and distribute marketing information in order to attract investors for the construction of the all season Giruliai leisure time and entertainment center	Prepared detailed plan Prepared information package for the investors Number of held presentations on exhibitions and other events	2013–2020	KM Investments and economic, Urban city development, departments
3.2.1.7.	Take care of the Old town and historic part of the city's representative public spaces (Teatro, Turgaus, Atgimimo, Ferdinando and other squares)	Number of prepared technical projects Number of squares that were taken care of	2013–2020	KM Urban city development, City maintenance, Investments and economic, Finance and property, departments
3.2.1.8.	Analyze prospective for exhibition and conference tourism in Klaipeda	A carried out analysis	2013–2020	KM Investments and economic department
3.2.2. TASK. PROMOTING SPECIALIZATION OF TOURISM SERVICES				
3.2.2.1.	Reinforce international sea events (The Sea celebration, ship parade and other.), regatta ((Baltic Sprint Cup, Tall Ship Race, Baltic Sail, Volvo Ocean Race and other) traditions	Number of organized sea related events Number of organized regattas Number of sailing vessels arrived in the city	2013–2020	KM Investments and economic, Education and culture, departments, Klaipeda tourism and culture information center, State enterprise "Klaipėdos šventės" (Klaipeda's celebrations)
3.2.2.2.	Create and promote introductory routes, integrate them in international culture and tourism routes	Number of created routes Planned and implemented promotion measures	2013–2020	KM Investments and economic, Education and culture, departments, Klaipeda tourism and culture information center
3.2.2.3.	Attract passenger ship travelling tourists' flow to Klaipeda	Number of ship travelling tourists	2013–2020	KM Investments and economic department, Klaipeda tourism and culture information center, Klaipeda's state sea-port directorate
3.2.3. TASK. IMPROVING THE CITY'S ATTRACTIVENESS AS A TOURISM CENTER BY IMPLEMENTING EFFECTIVE MARKETING CAMPAIGNS				
3.2.3.1.	Periodically develop, publish and distribute publications intended for target locations and presenting Klaipeda and it's tourism products (also, including the most important tourism products of the Klaipeda region)	Circulation of publications in thousands Number of arranged foreign journalists receptions	2013–2020	KM Investments and economic department, Klaipeda tourism and culture information center

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.2.3.2.	Implement target sea tourism marketing measures	Number of participations in marine tourism exhibitions Number of issued specialized marine tourism publications	2013–2020	KM Investments and economic department, Klaipeda tourism and culture information center, State enterprise "Klaipedos sventes" (Klaipeda's celebrations)
3.2.3.3.	Present Klaipeda's city tourism possibilities in international exhibitions and other events while cooperating with the region's municipalities	Number of international exhibitions where Klaipeda's city tourism possibilities were presented (of those – the number of presentations in cooperation with the region's municipalities) Number of established contacts with foreign tourism agencies Number of prepared informational packages (of them – the number of presentations in cooperation with the region's municipalities)	2013–2020	KM Investments and economic department, Klaipeda tourism and culture information center

3.3. OBJECTIVE. DEVELOPING KLAIPEDA'S CULTURAL IDENTITY, INTEGRATED INTO THE BALTIC SEA REGION CULTURAL SPACE

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.3.1. TASK. STRENGTHENING THE MARITIME IDENTITY				
3.3.1.1.	Prepare publications and reports on the city's maritime culture by the means of local and foreign media, prepare a transportable exhibition covering the city's maritime culture and show the exhibition in Lithuania	Number and list of prepared publications, reports, internet articles and other representational measures Number of events where the transportable exhibition has been presented	2013–2020	KM, Klaipeda tourism and culture information center
3.3.1.2.	Develop and implement the city's maritime heritage research program while cooperating with science, business and public institutions	Number of carried out researches	2013–2020	KM Education and culture, Investments and economic, Urban city development, departments. Kaunas university, associated business structures
3.3.1.3.	Improve the visual appearance of the city by placing maritime culture signs and small architectural forms	Number of prepared projects Number of placed small architectural objects Number of implemented targeted measures	2013–2020	KM Education and culture, Investments and economic, Urban city development, City maintenance, departments
3.3.2. TASK. UPDATING THE EXISTING AND CREATING NEW DISTINCTIVE PUBLIC CULTURAL SPACES				
3.3.2.1.	Develop the Fishermen's house's cultural center activity concept and modernize the infrastructure	Prepared activity concept Prepared technical documentation Repaired infrastructure	2013–2020	KM Education and culture, Investments and economic, departments

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.3.2.2.	Analyze the current community center and library structure; prepare and implement a new activity concept	Prepared activity concept Prepared technical documentation Repaired infrastructure, number of repaired objects	2013–2020	KM Education and culture, Investments and economic, departments
3.3.2.3.	Provide people the possibility to use municipal infrastructure while implementing public cultural events	Approved tender regulations Number of implemented projects Number of institutions implementing cultural projects and using municipal infrastructure	2013–2020	KM Education and culture department cultural institutions and/or organizations
3.3.2.4.	Prepare and implement the concept and program of art heritage protection in Klaipeda	Prepared art heritage protection concept Prepared and approved art heritage protection program	2013–2020	KM Education and culture department
3.3.2.5.	Modernize The Minor History Museum of Lithuania history museum expositions	Number of modernized expositions	2013–2020	KM Education and culture department, The Minor History Museum of Lithuania
3.3.2.6.	Preserve and cherish the city's maritime identity reflecting sea-related symbols and objects use them for the purposes of tourism	Repaired and adjusted for tourism needs sailboat "Meridianas" Number of restored historic ships Number of exhibits with historic ships	2013–2020	KM Education and culture department, The Minor History Museum of Lithuania, Klaipeda's maritime symbol – the "Meridianas" support fund
3.3.2.7.	Develop a concept of creating a museum from the newly upgraded Klaipeda's castle hill premises and install the expositions	Prepared concept Installed exposition	2013–2020	KM Education and culture department, The Minor History Museum of Lithuania
3.3.2.8.	Create a city culture and educational institutions communications system	Created communications system Number of newly prepared educational programs Number of educational sessions	2013–2020	KM Education and culture department, Klaipeda culture communication center
3.3.2.9.	Create high-quality cultural areas in the city's public places	Number of newly formed cultural areas	2013–2020	KM Education and culture, Urban city development department
3.3.2.10.	Renew the infrastructure of Klaipeda's musical theatre	Prepared detailed plan, reconstructed building	2013–2020	Klaipeda's state musical theatre, Ministry of Culture of the Republic of Lithuania
3.3.3. TASK. DEVELOPING CULTURAL PARTNERSHIP IN THE BALTIC SEA REGION				
3.3.3.1.	Participate in the cultural programs, hosted by countries of the Baltic sea region and initiate such programs	Number of implemented programs Number of people participating in the program	2013–2020	KM Education and culture department, budget and public culture institutions, NGOs
3.3.3.2.	Organize Baltic sea region country culture forums	Number of organized events	2013–2020	KM Education and culture department, budget and public culture institutions, NGOs
3.3.3.3.	Initiate joint projects of business and culture subjects	Number of implemented joint projects	2013–2020	KM Education and culture department, associated business structures

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.3.4. TASK. CREATING CONDITIONS FOR THE DEVELOPMENT OF CULTURAL AND CREATIVE INDUSTRIES				
3.3.4.1.	Initiate creation of the creative business incubator in the "Culture factory" in order to develop creative and cultural industries' activities	Number of sq. m. of the incubator created in the former tobacco factory premises after the reconstruction	2013–2020	KM Investments and economic, Education and culture, departments, associated business structures, Klaipeda economic development agency
3.3.4.2.	Prepare and implement Klaipeda creative industry development and support program	Prepared and approved program Percentage of implemented measures	2013–2020	Klaipeda economic development agency, KM Investments and economic, Education and culture, departments
3.3.4.3.	Create favorable conditions for cinema art development by establishing a film bureau and a cinema theatre in the "Culture factory"	Established cinema theatre and film bureau (within the current municipality institution infrastructure) Number of organized film festivals and educational events	2013–2020	KM Education and culture department, Klaipeda economic development agency
3.3.4.4.	Implement joint projects with the Vilnius art academy's Klaipeda's urban geography and design institute	Number of implemented joint projects Number of joint researches	2013–2020	KM, Vilnius art academy
3.3.4.5.	Create an electronic (virtual) culture map	Created program	2014–2020	KM Education and culture department

3.4. OBJECTIVE. APPLYING ADVANCE MANAGEMENT PRINCIPLES IN THE PUBLIC SECTOR

No.	Measure	Measure implementation indicator	Implementation term	The responsible institution
3.4.1. TASK. INCREASING THE EFFECTIVENESS OF PUBLIC SERVICES				
3.4.1.1.	Create and develop public services administration information system	Created and functioning information system which includes projects, agreements, documents and all public services management	2013–2020	KM information and e-services division
3.4.1.2.	Periodically carry out surveys to identify the level (index) of the community's needs' satisfaction by public services, provided by the municipality, it's institutions and companies; use results to determine further improvement areas	Number of surveys carried out Planned impact measures Implemented impact measures	2013–2020	KM strategic planning division
3.4.1.3.	Implement one window principle for all services provided by the municipality	Legislation regarding the provision of municipal services and municipality personal service provision procedures change is adopted One window principle based infrastructure is installed Number of services integrated to the one window system	2013–2020	KM information and e-services division
3.4.1.4.	A 3 rd (partial interactivity) and 4 th (total interactivity) generation of electronic municipality public services system is installed	Number and list of electronic public services provided with the help of 3 rd and 4 th generation systems	2013–2020	KM information and e-services division

3.4.1.5.	Prepare and implement a strategy to improve access to Municipal services in residential areas	Prepared strategy Quantity and percentage of means of the strategy implemented	2013–2020	KM
3.4.2. TASK. ENCOURAGING THE COMMUNITY TO PARTICIPATE IN DECISION MAKING				
3.4.2.1.	Prepare and implement Klaipeda city municipality's strategy to improve the communications and encourage people to participate in decision making	Created strategy Number of implemented measures Percentage of implemented measures from the full amount of planned measures	2013–2020	KM information and e-services division
3.4.2.2.	Encourage people to use e-democracy measures	Number of planned measures Number of implemented measures	2013–2020	KM information and e-services division
3.4.2.3.	Organize public surveys on important city issues	Number of carried out surveys	2013–2020	KM
3.4.2.4.	Strengthen the eldership institution by providing conditions for eldership representatives to work in the current municipality infrastructure	Part of elders who were given the possibility to work in the municipality's infrastructure, in percent Number of premises provided for community needs	2013–2020	KM
3.4.3. TASK. IMPROVING THE MUNICIPAL ADMINISTRATION'S ACTIVITIES MANAGEMENT				
3.4.3.1.	Create staff qualification improvement and promotion system	Created staff qualification improvement and promotion system Prepare the documents regulating the way the system works Number of employees who improved their qualification	2013–2020	KM Human resources division
3.4.3.2.	Periodically analyze personnel busyness and the need in personnel, in order to upkeep the human resources balance in the Municipality administration	Number of carried out analyzes	2013–2020	KM Human resources department
3.4.3.3.	Prepare and implement municipal property management strategy	Prepared strategy Percentage of implemented strategy measures	2013–2020	KM Finance and property department
3.4.3.4.	Create a joint accountability system in municipal institutions	Created system	2013–2020	KM Finance and property department
3.4.3.5.	Install general quality management principles in the administration of the municipality	An installed quality management system	2013–2020	KM
3.4.3.6.	Prepare and implement an anticorruption measure complex in the municipality	Number of implemented anticorruption measures Number of recorded cases of corruption Number of received complaints related to corruption from the public	2013–2020	KM

